



**Heart of Georgia Community
Action Council, Inc.**
<http://www.mgcaa.org>

A close-up photograph of a hand holding a large, textured, brown seed pod or nut. The pod is the central focus, showing its rough, scaly surface. The hand is visible on the left and right sides, with fingers gently gripping the pod. The background is blurred, suggesting an outdoor setting.

ANNUAL REPORT 2016



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Message from Executive Director

Dear Friends,

I am grateful for the opportunity to present the first annual report completed under my direction, for the time period covering June 2015 – May 2016. In its contents, you will find the highlights for the year and our efforts at fulfilling our mission and realizing our vision.



This year has gone by at tremendous speed for me. We have accomplished a great deal in a very short period of time. The most significant changes involved working on our internal structure and putting in place the necessary framework to move our agency forward. Changes in the way we do business may not be reflected in the actual report, but have positioned our agency for future growth. Our budget remained stable over the past year. However, we were able to make some changes in the way we do business to redirect funds back to programs. These redirected funds will allow us to reach more of our target population, and further proves our ability to be fiscally responsible. While working on our internal structure and processes this year, we did not forget our true mission, or our clients. We continue to work diligently to make sure our young, our elderly, and their families receive the support necessary to succeed in life and remain self sufficient. As we move forward, we will continue to identify areas of improvement in both the program and administrative areas. We plan to increase our fundraising efforts to look for funding opportunities that will further our mission, including identifying and soliciting corporate sponsors. We realize that social media is the way of the future. We invite everyone to “like” our page, Middle Georgia/Heart of Georgia Community Action Agency on Facebook, and visit our website www.mgcaa.org. Information on services, agency updates and offerings are posted at both sites.

We have an extremely supportive Board of Director’s and staff at the agency. I thank them for the assistance they have given me this past year, and commend them for coming together as a team to work toward our common goals. I look forward to another productive year.

Thank you!

Robin Sergent

Mission

Our mission at Heart of Georgia Community Action Council, Inc. is to provide, in collaboration with public and private partners, social services that address the needs of disadvantaged individuals.

Programs



Community Services (CSBG)

Heart of Georgia Community Action Council offers a number of beneficiary services, including assistance with food, clothing, shelter, prescriptions, and utilities. These services are designed to reduce the impact of poverty and improve the quality of life for participating families. Services are offered in nine Georgia counties through local community service centers.



Weatherization

The Weatherization housing program is intended to reduce heating and cooling costs for low-income families, particularly for the elderly, people with disabilities, and children, by improving the energy efficiency of their homes. Weatherization services include home improvements and energy conservation measures, installation of attic insulation, air sealing using caulk, water heater replacement and/or wrap, the replacement of light bulbs with more efficient varieties, and health and safety surveys.



Transportation

Providing convenient transportation services has been the business of HOGCAC Rural Public Transportation for more than 25 years. We provide curb-to-curb transportation services in Bleckley, Dodge, Pulaski and Telfair Counties. Any resident who needs a ride from the rural areas of his or her county to the urbanized areas are eligible. Clients must be able to enter and/or exit their destination without assistance from the driver, though the

driver will assist passengers in loading and unloading the van (excluding packages). All drivers have been trained in passenger assistance and emergency procedures to insure that your transportation is safe, comfortable, and secure.

Impact Stories

Mary Baker: Ms. Mary has been living at *Heart Homes** for 10 years. Her outlook on life is “I can do all things through the good Lord”. Her philosophy is “we should love everybody the way Jesus loves us.”

Ms. Mary has had a rough couple of years. She had 11 heart attacks and an open heart surgery. That has not stopped her from being the life of the party and the heart beat of Heart Homes.

Ms. Mary has four children, four grandchildren, 1 great grandchild, and 2 great grandchildren on the way. She loves going to church, playing with her great granddaughter, beating people in card games in the Heart Homes community room, and fishing with her grandson.

Ms. Mary loves life and her Heart Homes family. She says that they are family because they live together, care for each other, and they often break bread together.



Ms. Mary and her family are very happy at Heart Homes, so much that her sister has also moved here. Ms. Mary says the affordability was what brought her here, but the love, kindness, and friendly close knit community makes her never want to leave.

**Heart Homes is a HUD housing property for the elderly and disabled managed by Middle Georgia Community Action Agency. Heart of Georgia Community Action staff serves these residents with beneficiary assistance such as Energy Assistance, access to food pantry, Chronic Disease Self Management Program.*

***Jane Doe:** Jane entered the Prescription Assistance program in 2016 after being referred by her doctor’s office. She is 53 years old, married, and a full time college student. Jane’s husband receives Social Security Disability. Jane is unemployed and uninsured since Dec 2015.

She was recently diagnosed with Hepatitis C. Her doctor prescribed *Harvoni*, a new drug which in clinical studies cured 96% of patients who had no prior treatment for Hepatitis C. The cost of this drug for the required 12 week treatment period is over \$110,000. A one month supply would cost Jane approximately \$37,000.

Through the Prescription Assistance program, the Indigent Patient Advocate (IPA) was able to apply for assistance with the pharmaceutical company so that Jane could receive the prescribed treatment at no cost. She has begun the twelve week treatment and hopes for a full recovery. She has been referred to a case manager within our CSBG program for Energy Assistance.

***Name changed to protect confidentiality.**

Program Impact

Community Services

Program	Served
<i>Community Services Block Grant</i>	2176
<i>Indigent Patient/Prescription Assistance</i>	53
<i>Regulated Referrals (SCANA)</i>	18
<i>Energy Assistance</i>	2275
<i>Emergency Food & Shelter</i>	245
<i>Supplemental Nutrition Assistance Program (SNAP)</i>	55

Housing Services

Program	Served
<i>Weatherization - DOE</i>	23
<i>Weatherization - Georgia Power</i>	10
<i>Weatherization - HHS</i>	6

Transportation Services

Program	Trips
<i>5311 Rural Transportation</i>	30,960
<i>Contracted Transportation</i>	6,020

Donors and Partners

Appling County Commission
 Bleckley Board of Education
 Bleckley County Commission
 Curry Realty
 Dodge County Commission
 Montgomery County Commission
 Pulaski County Commission
 Telfair County Commission
 Wilcox County Commission



Financial Summary

Revenues ^{*unaudited}

<i>Grants</i>	\$1,935,902
<i>Interest</i>	\$819
<i>Other</i>	\$12,246
Total Revenues	\$1,948,967

Expenditures ^{*unaudited}

<i>Human Services</i>	\$555,044
<i>Energy Assistance</i>	\$1,009,989
<i>Emergency Assistance</i>	\$75,063
<i>Transportation Services</i>	\$304,308
<i>Administration</i>	\$10,491
Total Expenditures	\$1,954,895

Financial Analysis

<i>Funding Source</i>	<i>Program</i>	<i>FYE May 31, 2016 *Unaudited</i>
<i>Georgia DHS</i>	<i>CSBG</i>	\$383,621
	<i>Energy Assistance</i>	\$828,976
	<i>Weatherization – HHS</i>	\$39,092
<i>Altamaha Commission</i>	<i>LTC Ombudsman</i>	\$182,862
<i>GA Environmental Finance Authority</i>	<i>Weatherization</i>	\$120,406
	<i>Georgia Power</i>	\$28,989
<i>FEMA</i>	<i>Emergency Food & Shelter</i>	\$67,266
<i>Georgia DOT</i>	<i>Section 5311 Transit</i>	\$304,308
<i>Private Donations</i>	<i>Emergency Assistance</i>	\$5,452

Service Locations:

Community Service Centers:

Bleckley County 242 East Dykes Street Cochran, GA 31014 478.934.3835	Dodge County 324 Pine Street Eastman, GA 31023 478.374.5936	Laurens County 127 High Street Dublin, GA 31021 478.275.0478	Montgomery County 391 W. Morrison St. Mt. Vernon, GA 30445 912.583.2163
Pulaski County 83 Lumpkin Street Hawkinsville, GA 478.783.1013	Telfair County 91 Telfair St., Suite D McRae, GA 31055 229.868.5966	Treutlen County Contact Laurens CSC @ 478.275.0478	Wheeler County Contact Montgomery CSC @ 912.583.2163
Wilcox County 405 2 nd Avenue Rochelle, GA 31079 229.365.0077			

5311 Transit Offices:

Bleckley County 242 East Dykes Street Cochran, GA 31014 478.934.3835	Pulaski County 143 North Lumpkin Street Hawkinsville, GA 478.783.1013
Dodge County 324 Pine Street Eastman, GA 31023 478.374.2261	Telfair County 91 Telfair St., Suite D McRae, GA 31055 229.868.5966



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